

Resources and References

Adverse Events & Peer Support

1. Gazoni FM, Amato PE, Malik ZM, Durieux ME. The impact of perioperative catastrophes on anesthesiologists: results of a national survey. *Anesth Analg.* 2012;114(3):596-603. doi:10.1213/ANE.0b013e318227524e

This article illustrates one of the first surveys conducted in the United States that examined the emotional impact of "perioperative catastrophes" among anesthesiologists. It includes perceived impacts on subsequent patient care and what post-event support was desired.

 Wu AW. Medical error: the second victim. The doctor who makes the mistake needs help too. BMJ. 2000 Mar 18;320(7237):726-7. doi: 10.1136/bmj.320.7237.726. PMID: 10720336; PMCID: PMC1117748.

Dr. Wu is best known for the term "second victim." This editorial describes the medical culture regarding medical errors. He describes the impact on "second victims" and offers strategies to handle medical errors, including acceptance and disclosure.

3. Shapiro, Jo MD; Galowitz, Pamela. Peer Support for Clinicians: A Programmatic Approach. Academic Medicine 91(9):p 1200-1204, September 2016.

In 2008, Dr. Shapiro founded the Brigham and Women's Hospital Center for Professionalism and Peer Support. This program was one of the first of its kind. The article describes the program's origin, evolution, and essential components.

4. Tanabe K, Janosy N, Vogeli J, Brainard A, Whitney G. Caring for the caregiver following an adverse event. *Paediatr Anaesth*. 2021;31(1):61-67. doi:10.1111/pan.14069

This article reviews the potential impacts of a medical error or adverse event on clinicians. It highlights how organizational leadership, culture, and programmatic interventions play a significant role in the support the clinician receives.

 Simpson SL, Khan S, Schiferl LM, et al. Implementation of a Peer-to-Peer Support Program in a Quaternary Pediatric Medical Center. *Acad Pediatr*. 2023;23(8):1481-1488. doi:10.1016/j.acap.2023.07.004

This article illustrates the implementation of a proactive peer support program at Cincinnati Children's Medical Center. The program included a wide range of specialties, from anesthesiology to respiratory therapy and nursing. For the first two years, they had 125 peer supporters, and 2187 referrals were made.

National Peer Support Programs:

Listen to Albert Wu MD, introduce Care for the Caregiver, discover a training program for starting a Peer-to-Peer program, and learn much more!

Betsy Lehman Center

Visit this website to learn more about reducing and preventing medical errors and improving patient safety.

Children's Hospital Colorado

Check out this website for a robust University Peer to Peer program and other resources.

University of California San Francisco

It is a terrific website highlighting a peer-to-peer support program and clinician support resources.